

www.hypnose-reiki-duesseldorf.de

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# General Terms and Conditions (GTC) of Sabrina Heep ♦ Samin Coaching

#### 1 SCOPE

(1) The following general terms and conditions apply to all legal transactions with consumers and entrepreneurs with

Sabrina Heep ♦ Saimin Coaching Mercatorstraße 2 www.hypnose-reiki-duesseldorf.de

hereinafter referred to as "I". The legal transactions can come about in person, by e-mail or in the initial meeting.

- (2) The language available for the conclusion of the contract is exclusively German. Translations into other languages are for your information only. The German text has priority in the event of any differences in language usage.
- (3) These terms and conditions apply exclusively. Conflicting or deviating from these terms and conditions, which you use, are not recognized by me, unless I have expressly agreed to their validity in writing or in text form.

## **2 APPLICABLE LAW AND CONSUMER PROTECTION REGULATIONS**

- (1) The law of the Federal Republic of Germany shall apply to the exclusion of international private law and the UN Convention on Contracts for the International Sale of Goods applicable in Germany if:
  - a) you order as an entrepreneur,
  - b) you have your habitual residence in Germany or
  - c) your habitual residence is in a country that is not a member of the European Union.
- (2) In the event that you are a consumer within the meaning of § 13 BGB and you have your habitual residence in a member state of the European Union, the applicability of German law shall also apply, whereby mandatory provisions of the state in which you have your habitual residence shall remain unaffected.
- (3) Consumer in the sense of the following regulations is every natural person who concludes a legal transaction for purposes that can predominantly be attributed neither to his commercial nor to his independent professional activity. An entrepreneur is any natural or legal person or a partnership with legal capacity who, when concluding a legal transaction, acts in the exercise of his independent professional or commercial activity.
- (4) The version of these GTC valid at the time of booking shall apply.
- (5) The prices at the time of booking shall apply.
- (6) If certain discount or promotional offers are advertised, these are limited in terms of time or quantity. There is no entitlement to them.

## **3 SUBJECT OF THE CONTRACT**

- (1) The subject of the contract may be the following services (the list is not exhaustive):
- · Spiritual Hypnosis (single session)

- · Hypnosis coaching (single session)
- · Reiki Sessions (single sessions)
- (2) All offers on the internet are non-binding and do not represent a legally binding offer to conclude a contract.

# **4 PRICES, TERMS OF PAYMENT AND DUE DATES**

- (1) According to the small business regulation according to § 19 UStG I do not show any sales tax.
- (2) An invoice will be sent to you by e-mail in the form of a PDF document. The invoice amount is due immediately upon receipt of the invoice and is to be paid to me immediately.
- (3) Prepayment applies for all my services that are provided online or via video chat and for packages. The execution is made dependent on a prior receipt of payment. As soon as I have received your payment, you are entitled to my corresponding service in return.
- (4) You are not entitled to assert a right of retention against payment claims from me or to offset them; unless it is a matter of undisputed or titled counterclaims.
- (5) If you are in default of payment or otherwise in arrears, I am entitled to refuse performance or delivery until all due payments have been made. Furthermore, I am entitled to withhold, interrupt, delay or completely stop services without being obliged to compensate for any damage incurred. These rights shall apply without prejudice to any other contractual or statutory rights and claims of mine.
- (6) The prices shown on the website at the time of booking apply.

## **5 FORMATION OF THE CONTRACT AND PAYMENT OPTIONS**

## **5.1 Spiritual Hypnosis / Hypnosis Coaching**

- (1) You contact me by email or phone and book your hypnosis appointment. The hypnosis coaching will be online via video chat. The appointment will be provisionally reserved for you.
- (2) If an appointment has been reserved for you, you will receive an e-mail with a declaration of consent to hypnosis and to the processing of your personal and sensitive data and a registration form. This information will of course only be used to prepare you for spiritual hypnosis / our hypnosis coaching. If there is no first appointment, I will delete this data immediately. Your appointment is only bindingly booked once the registration form has been completed and sent back to me. You will then receive an e-mail with the appointment confirmation.

If the session is held in English, the registration form will be filled out together during the initial meeting, i.e. the appointment is binding upon my verbal confirmation or your receipt of the confirmation.

(3) In a Spiritual Hypnosis / Hypnosis Coaching session, the preliminary talk between me and you forms the basis for the service. The preliminary talk lasts 30 minutes and is part of the hypnosis appointment. In the preliminary talk we clarify whether my offer is suitable for you and your request and whether all the requirements for spiritual hypnosis / hypnosis coaching are met. If you decide against hypnosis or if there are reasons against spiritual hypnosis/hypnosis coaching, your request will be rejected and you may be referred to other coaches or therapists. If the appointment is not continued at this point, the preliminary consultation will be charged.

- (4) Follow-up appointments for a Spiritual Hypnosis / Hypnosis Coaching can be booked bindingly verbally after the coaching or session, by phone, SMS or email.
- (5) Offer: With the booking you offer me the conclusion of a binding contract.
- (6) Acceptance: The contract between me and you is concluded with the receipt of my confirmation by you or my verbal confirmation.

#### 5.2 Reiki Sessions

- (1) No initial consultation is necessary for Reiki sessions. Questions about Reiki or appointment requests for sessions you can easily ask by email, phone or SMS.
- (2) Bookings are binding by email, phone or SMS.
- (3) Offer: With the booking you offer me the conclusion of a binding contract.
- (4) Acceptance: The contract between me and you is concluded upon receipt of my confirmation by you or my verbal confirmation.

## **5.3 Payment Options**

As payment options you can pay by bank transfer. You will receive an invoice from me by email. The total invoice amount is due immediately upon receipt.

For Spiritual Hypnosis / Hypnosis Coaching online and Remote Reiki as well as packages, the full invoice amount is due immediately upon booking and must be paid before the booked appointment. As soon as your payment has been received, you are entitled to my corresponding service in return

## **6 CONTRACT TERM AND TERMINATION**

- (1) The respective term of our contract depends on the booked service. As a rule, the contract ends automatically through fulfillment. This means that you have paid my entire fee and I have rendered the corresponding service in return.
- (2) For packages, follow-up appointments must be made within a certain period of time.
  - a) Spiritual Hypnosis / Spiritual Hypnosis Online package: The two appointments must be attended within twelve months of booking.
  - b) Hypnosis Coaching / Hypnosis Coaching Online package: The three appointments must be attended within twelve months of booking.
  - c) Reiki / Remote Reiki package: The three appointments must be attended within six months of booking.
- (3) The extraordinary right of termination of each party remains unaffected. An extraordinary right of termination on my part exists in particular if you are more than 2 times in arrears with payments, if you intentionally violate provisions of these Terms and Conditions and / or intentionally or negligently committed prohibited acts or our relationship of trust is permanently disturbed.

## **7 VOUCHERS**

## 7.1 Vouchers

- (1) Vouchers are only offered for Reiki session and can be purchased by email.
- (2) Vouchers are redeemable two years.
- (3) Vouchers are used to purchase a pre-agreed number of sessions or sessions.

  The equivalent value of a voucher is neither paid out in cash nor does it earn interest.
- (4) The voucher is transferable.

# 8 Duration as well as Location of the Spiritual Hypnosis / Hypnosis Coaching / Reiki Session

## 8.1 Hypnosis Coaching

- (1) Hypnosis coaching takes place individually.
- (2) The duration of a hypnosis coaching session varies. Initial sessions last up to two hours, follow-up sessions up to ninety minutes. In exceptional cases, sessions may last longer and are charged separately per thirty minutes..
- (3) Unless otherwise agreed between the parties, hypnosis coaching takes place via video chat.
- (4) Upon request, sessions can be recorded.

#### 8.2 Reiki Session

- (1) The Reiki session takes place individually.
- (2) The total appointment duration for a Reiki session is 1 hour including 45 minutes of Reiki.
- (3) Unless otherwise agreed between the parties, the sessions takes place via video chat.

## 9 Scope of Services and Services not used

- (1) The scope of services depends on the booked service:
- a. Spiritual hypnosis: audio hypnosis as MP3 download; hypnosis session with pre- and post-talk online; with recording of the hypnosis; duration up to three hours.
- b. Hypnosis coaching: audio hypnosis as MP3 download; hypnosis session with pre- and post-talk online; with recording of the hypnosis if desired; Duration up to two hours (first session) or up to ninety minutes (follow-up session).
- c. Reiki session: session online; appointment duration 1 hour including 45 minutes of Reiki

If the session is in English, the German MP3 will be made available for download on request.

(2) If a booked appointment is repeatedly canceled in time, no further appointment has to be offered. This appointment will then be forfeited. The right to payment for the appointment remains. A timely cancellation is when the appointment is canceled three days in advance in writing or by telephone.

If an appointment for Spiritual Hypnosis / Hypnosis Coaching is repeatedly canceled on time, a full session will be charged according to the currently valid price.

For a Reiki session, a full session will be charged according to the currently valid price if the appointment is repeatedly canceled in good time

(3) If an appointment is not canceled three days in advance, the following amounts will be charged:

- a. Two days before: 50% of the respective valid price; in the case of payment in advance, a corresponding pro rata credit note is issued for the date already paid for or a settlement is made with a subsequent date.
- b. One day before: 75% of the respective valid price; in the case of payment in advance, a corresponding pro rata credit note is issued for the date already paid for or a settlement is made with a subsequent date.
- c. Same day:
  - Reiki Session: 100% of the respective valid price; there is no entitlement to a refund for an already paid appointment
  - Spiritual Hypnosis / Hypnosis Coaching: 100% of the respective valid price for one hour; there is no right to a refund of an already paid appointment

Public holidays or Saturdays or Sundays are not part of the three-day period, i.e. an appointment on a Tuesday must be canceled on a Thursday at the latest.

# (4) Punctuality:

- a. You are responsible for logging into the video chat on time for the appointment. Therefore, prepare for the appointment in good time and check the technology etc.
- b. If you are late, I cannot guarantee that the appointment will be extended accordingly
- c. The time is calculated from the actual time agreed upon
- d. If the delay is so great that the appointment can no longer take place, 100% of the valid price for a session will be charged
- (5) If you decide against hypnosis during or after the preliminary talk at the first appointment for Spiritual Hypnosis / Hypnosis Coaching, I will charge the currently valid price for the time and effort involved for the preliminary talk.
- (6) If you cancel a Spiritual Hypnosis / Hypnosis Coaching or Reiki session, you will still be entitled to payment for the appointment.

# **10 Right of Withdrawal for Consumers**

- (1) As a consumer, you are entitled to a right of withdrawal in accordance with the instructions listed in the appendix.
- (2) The withdrawal period begins with the conclusion of the contract. The contract is concluded at the moment you receive the confirmation email of the purchase by me.

You can revoke your purchase free of charge within 14 days.

- (3) For services, such as coaching, there are the following special features regarding the right of withdrawal:
- a. If your booked appointment is very close to the time and I should start directly or within the 14-day withdrawal period with the service, you waive the right of objection due to you in this respect.
- b. I point this out directly in my booking confirmation with the following passage: "You expressly request that I begin with the service before the end of the cancellation period of 14 days. You are aware that you lose your right of withdrawal if I provide the service in full. In the case of a partial performance to you (as a client) within the revocation period, I am entitled even in the case of a revocation the consideration (payment) for the service rendered.

# 11 Cancellation of Appointments on the Part of the Customer

(1) If you are a consumer, you can withdraw from the contract after the 14-day revocation period under the conditions in paragraph (2).

If you are an entrepreneur, you have no right of cancellation. However, the cancellation rules also apply to entrepreneurs. The declaration of cancellation can only be made by e-mail to hallo@hypnose-reiki-duesseldorf.de.

(2) The cancellation costs are, depending on when your notice of cancellation is received by me,

• up to three days before cancellation free of charge

• two days before 50% of the total remuneration or the remuneration for a full session (see point 9)

• one day before 75% of total remuneration or remuneration for a full hour (see point 9)

• on the same day 100% of the total remuneration or the remuneration for a full hour (see point 9)

- (3) If you have booked for more than one person, these cancellation conditions apply to each individual person.
- (4) If you cancel the appointment, the full fee will be retained.

# 12 Cancellation of Appointments on the Part of Sabrina Heep ♦ Saimin Coaching

- (1) I am entitled to cancel an appointment, even at short notice, in the event of unforeseen events or health reasons that do not allow the booked appointment to take place.
- (2) In this case, we will first try to find an alternative date. If this is not possible, you will be reimbursed for any payments already made for the date in question. Further costs, such as accommodation and travel expenses incurred by you, will not be covered.
- (3) If a client acts contrary to the contract by violating these General Terms and Conditions, I have the right to cancel the appointment. This is especially the case if the client behaves uncooperatively, lies about his health condition or conceals information, appears at the appointment under the influence of alcohol, drugs or medication, or repeatedly fails to keep appointments made (e.g. appointments). In this case, no costs will be refunded.

# 13 Right of Use of the digital Contents or the Documents from the Coaching

- (1) Audio and PDF files and other documents may be accessed (downloaded) and printed by you as a client and only for your own use. Only within this framework, the download and printout of files are permitted. In this respect, you as the client may also have the printout made with the technical support of third parties (e.g. a copy store). For the rest, all rights of use of the files and documents remain reserved to me. This means that the samples and documents and also the imparted knowledge may not be made available to third parties, neither free of charge nor for a fee. Also, the documents are not intended for consulting use.
- (2) Therefore, in particular the making of copies of files or printouts for third parties, the passing on or forwarding of files and documents to third parties or any other utilization for other than own study purposes, whether against payment or free of charge, requires the explicit prior written consent of Sabrina Heep  $\diamondsuit$  Saimin Coaching during and also after termination.
- (3) The trademarks and logos listed on the documents enjoy protection according to the copyright law. You are obligated as a client to use the documents and files accessible to you only within the framework expressly permitted here or permitted by force of mandatory law even without the consent of Sabrina Heep  $\Leftrightarrow$  Saimin Coaching and not to promote unauthorized uses by third parties. This also applies after termination, revocation or cancellation of the participation.

(4) Forms of use which are permitted due to mandatory legal regulations are naturally excluded from this reservation of consent.

# 14 Collection, Storage and Processing of your personal Data

- (1) For the implementation and processing of a booking I need the following data from you:
- · First and last name
- · possibly company name
- address
- F-mail address
- (2) For the execution of the hypnosis coaching, an EST© session or guided visualization/phantasy journey the following additional data will be collected from you:
- Health data
- (3) In the case of chargeable services, the name details, in particular the company name, must be correct. The same applies to the address. The invoices will be created on the basis of this information. If corrections are necessary, this can lead to additional expenses, which I will charge in an appropriate amount.
- (4) In case of a change of your personal data, especially in case of a change of the e-mail address and the billing address, please inform me by e-mail to hallo@hypnose-reiki-duesseldorf.de.

#### 15 Own Provision of suitable IT Infrastructure and Software

As a client, you are responsible for providing and guaranteeing Internet access (hardware, telecommunication connections, etc.) and other technical equipment and software (in particular web browsers and PDF programs such as Acrobat Reader®, Zoom) necessary for the use of online offers of Sabrina Heep \$\diamondot \text{Saimin Coaching yourself and at your own expense and risk.}

# 16 General Information about Spiritual Hypnosis / Hypnosis Coaching by Sabrina Heep ♦ Saimin Coaching

- (1) Hypnosis is based on cooperation.
- (2) Participation in Spiritual Hypnosis / Hypnosis Coaching requires a willingness to learn on one's own responsibility. I cannot promise any particular success for these processes. I am here merely a process companion and give assistance, patterns and instructions. The implementation, the making of decisions and especially the will to change are up to you alone. This is the basis for the success of the hypnosis.
- (3) You are fully responsible for your physical and mental health both during the session and in the phase between the appointments. All actions that you may take as a result of the Spiritual Hypnosis / HypnosisCcoaching are your own responsibility. If you have a mental illness/diagnosed by a doctor, ask your doctor if hypnosis may be appropriate. I reserve the right to cancel the hypnosis in such cases.

## **Exclusion of Curative Treatments**

(1) Prior to our cooperation, you gave me permission by means of a separate consent that I may also collect and consider health data from you.

- (2) In this declaration of consent, I have also pointed out that as a coach I do not make any diagnoses and do not give any medical advice or information.
- (3) The consultation requires a normal mental and physical resilience. In case of complaints with disease value, you are requested to seek medical treatment. The counseling is not psychotherapy or medical treatment and is not intended to replace them.
- (4) I am not a doctor and do not make any medical or health-related healing promises.

# 17 Know-how Protection and Secrecy

- (1) You are aware of the fact that all information that you receive during our cooperation about the way I provide my services (ideas, concepts and operating experience (know-how) developed by me) and which must be kept secret due to legal regulations or the nature of the matter are subject to business secrecy. For this reason you undertake to keep the business secret and to maintain silence about the aforementioned information.
- (2) Within the scope of a reference agreed upon in writing, you are entitled to speak/write about the way of cooperation with me.
- (3) The obligation to maintain secrecy shall survive the end of the cooperation between the parties.
- (4) The following information is not affected by the confidentiality obligation
- was already known before the confidentiality obligation,
- was developed independently
- was or is publicly accessible at the time of receipt of the information or subsequently became publicly accessible through no fault of the Contractor.
- (5) An appropriate contractual penalty shall be due for each breach of the confidentiality obligation.

# **18 Confidentiality of both Parties**

- (1) I undertake to maintain confidentiality about all confidential information from you during the duration and also after the end of the coaching.
- (2) You are obligated to maintain secrecy about all information that is to be treated as confidential, of which you gain knowledge in the course of the collaboration, and to use this information only with the prior written consent of me visà-vis third parties. This also applies to all documents that you receive from me in the context of the coaching program or to which you have access.
- (3) In group programs, the duty of confidentiality also applies to confidential information of the other participants that you learn about them in the course of the program.

## **19 Content Liability**

- (1) In coaching, I show patterns and/or options for action and, if necessary, give general recommendations for action. The responsibility for implementation and the making of management decisions is yours alone.
- (2) The files and documents I provide are samples that you have to adapt to your needs. A liability for completeness and topicality of these samples is not taken over.

(3) I reserve the right to optimize and adapt the contents at any time.

# **20 Limitation of Liability**

(1) I am liable for intent and gross negligence. Furthermore, I am liable for the negligent breach of obligations, the fulfillment of which makes the proper execution of the contract possible in the first place, the breach of which endangers the achievement of the purpose of the contract and on whose compliance you may regularly rely. In the latter case, however, I am liable only for the foreseeable, contract-typical damage. I am not liable for the slightly negligent breach of obligations other than those mentioned in the preceding sentences.

The above exclusions of liability do not apply in the case of injury to life, limb and health. Liability under the Product Liability Act remains unaffected.

- (2) Data communication via the Internet cannot be guaranteed to be error-free and/or available at all times according to the current state of technology. In this respect, I am not liable for the constant and uninterrupted availability of the offer. I will announce regular maintenance windows.
- (3) All mentioned limitations of liability also apply to my vicarious agents.

## **21 Force Majeure**

(1) Force majeure shall be deemed to exist if an external event occurs which has no operational connection and which cannot be averted even by exercising the utmost care that could reasonably be expected. Force majeure shall be assumed in the case of natural disasters (floods, earthquakes, natural disasters, storms, hurricanes, fire, political events (wars, civil wars), as well as other events such as epidemics, pandemics, diseases and quarantine orders by authorities, countries and states.

The lists are not exhaustive; events comparable to those mentioned in paragraph 1 also fall under the concept of force majeure.

- (2) The party that first learns of the event shall inform the other party in a timely manner.
- (3) In the event of force majeure as defined in paragraph 1, the parties agree that contractual services shall initially be suspended for the duration of the impediment. I.e. the services of both parties shall be suspended for the time being. Already paid fees for coachings, events, courses etc. will remain with Sabrina Heep  $\Leftrightarrow$  Saimin Coaching for this time. If you still have to make payments, the payments for services already rendered are still to be made by you. For not yet performed services you can pause the payment for the period of the contract suspension.

After termination of the unforeseeable event, the contract will be resumed.

Further possible damages, each party bears for itself.

(4) If the event lasts longer than 12 months, both parties are entitled to terminate the contract with a notice period of 3 weeks to the end of the month in text form.

The already provided services by Sabrina Heep  $\diamondsuit$  Saimin Coaching are to be paid by you. Fees paid in advance have to be refunded by Sabrina Heep  $\diamondsuit$  Coaching. Also in case of this cancellation each party bears further damages (e.g. hotel bookings, flight bookings etc.) by itself.

(5) In case the event lasts longer than 18 months, the contract will be terminated. A final invoice will then be issued by Sabrina Heep ❖ Saimin Coaching. In this statement the services of Sabrina Heep ❖ Saimin Coaching and your payments will be listed. In case you still have to make payments for services already rendered, these must be paid within 14 days after receipt of the final invoice.

If there is a credit in your favor, it will be paid within 14 days after sending the final invoice. The final statement can be sent as a PDF attachment by e-mail. Further claims due to force majeure are excluded. Each party is responsible for its own damages.

## 22 Amendment of the General Terms and Conditions

These General Terms and Conditions may be amended if there is an objective reason for the amendment. This can be, for example, changes in the law, adaptation of our offers, changes in case law or a change in economic circumstances. In the case of significant changes that affect the client, we will inform you in good time about the planned changes. You have a 14-day right of withdrawal after the information. After expiration of this period, these new regulations have become an effective part of the contract.

# 23 Final provisions

- (1) The terms and conditions written here are complete and final. Amendments and supplements to these Terms and Conditions should be made in writing in order to avoid ambiguities or disputes between the parties regarding the respective agreed content of the contract whereby e-mail (text form) is sufficient.
- (2) If you, as a consumer, had your domicile or habitual residence in Germany at the time of the conclusion of the contract and have either moved out of Germany at the time of the institution of legal proceedings by me or your domicile or habitual residence is unknown at that time, the place of jurisdiction for all disputes is the registered office of Sabrina Heep  $\diamondsuit$  Coaching in Düsseldorf. For entrepreneurs, the place of jurisdiction for all disputes is the registered office of Sabrina Heep  $\diamondsuit$  Saimin Coaching in Düsseldorf.
- (3) I would like to point out that in addition to the ordinary legal process, you also have the option of out-of-court settlement of disputes in accordance with Regulation (EU) No. 524/2013. Details can be found in Regulation (EU) No. 524/2013 and at the Internet address: http://ec.europa.eu/consumers/odr.

  I do not participate in the dispute resolution procedure.
- (4) Should individual provisions of this contract be or become invalid, this shall not affect the remainder of the contract. The scope of services agreed in the provision shall then be adjusted to the legally permissible extent.

### **APPENDIX**

# Appendix 1:

## **Consumer Information and Cancellation Policy**

- (1) The language available for the conclusion of the contract is exclusively German.
- (2) The presentation of my services on the website does not constitute a binding offer on my part. Only the booking of a service by you is a binding offer according to § 145 BGB. In case of acceptance of this offer I will send you a booking confirmation by e-mail. This concludes the contract for the booking / purchase.
- (3) The prices quoted by me are final prices (for Germany).
- (4) The data required for the execution of the contract between you and me will be stored by me and are accessible to you at any time. In this respect, I refer to the regulation of the privacy policy on my website.
- (5) As a consumer you have a right of withdrawal according to the following instruction.

# **CANCELLATION POLICY**

#### RIGHT OF WITHDRAWAL

As a consumer, you have the right to revoke the contract within fourteen days without giving any reason.

You have no right of withdrawal if you have expressly agreed in your booking that I should already begin before the end of the withdrawal period with the execution of the service and this service was provided in full. If I have provided the service in part, you are no longer entitled to the right of withdrawal.

## Beginning of the period for booking appointments

The cancellation period is fourteen days from the day of the **conclusion of the contract**. The contract is concluded on the day on which you receive a confirmation email from me after successful booking.

To exercise your right of withdrawal, you must contact me at

Sabrina Heep ♦ Saimin Coaching Mercatorstraße 2 40545 Düsseldorf

or to hallo@hypnose-reiki-duesseldorf.de

by means of a clear declaration (e.g. a letter sent by mail or e-mail) about your decision to revoke this contract. You can use the attached sample cancellation form, which is not mandatory.

# Appendix 2:

To comply with the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the expiry of the cancellation period.

#### **CONSEQUENCES OF REVOCATION**

If you cancel this contract, I have to repay you all payments made, which I have received from you, at the latest within fourteen days from the day on which I received the notification of your cancellation of this contract. For this repayment I will use the same means of payment that you used for the original transaction.

If you have made the payment by bank transfer, please provide me with your account details, as I can only see part of your account details on the bank statement.

If you have agreed that I should begin with the service before the 14-day revocation period has expired, then you must also provide me with the consideration (fee) for these services and in this respect have no claim to reimbursement.

#### SAMPLE WITHDRAWAL FORM

Sample for the withdrawal form pursuant to

Annex 2 to Article 246a § 1 para. 2 sentence 1 no. 1 and § 2 para. 2 no. 2 Introductory Act to the Introductory Act to the German Civil Code (EGBGB)

Sabrina Heep ♦ Saimin Coaching Mercatorstraße 2 40545 Düsseldorf

Or to hallo@hypnose-reiki-duesseldorf.de

I/we (\*) hereby revoke the contract concluded by me/us (\*) for the booking of the appointment(s) for a Spiritual Hypnosis Coaching, a Reiki session (\*)

- posted on: (\*)..../....
- Confirmation e-mail received on : (\*)
- Name of consumer(s);
- Address of consumer(s);
- Account details for refund
- Signature of consumer(s) (only in case of paper communication);

Date

(\*) Delete where inapplicable